

# CARERS FORUM

28 October 2016

OT consultation has been put on hold so not here today.

## **Report from Helen McAleer on the Joint Integrated Board (JIB)**

Not much to report on this as the health board has only just declared its budget at the last meeting so need to wait and see how all this develops.

JIB development meeting today may be looking at finance.

### ***Training for JIB( carers reps)***

Been to training facilitated by the carers coalition for all carers reps on JIB boards.

Helen stated that 90% carers who attended all feel as if they are being dictated to rather than consulted; they feel they are only at the meetings in order to tick a box.

They also feel that one carer is not enough possibly need more than one to cover all issues that may come up.

The non voting members on our JIB are allowed to talk at the meetings however in Dundee and Angus carers have been asked to sit in gallery.

Carers provide 3 times more care than Social work staff.

Helen going to carers Parliament as a member of the JIB.

Next meeting of the JIB is 25<sup>th</sup> November 2016

John Leg said minutes not out can't find minutes of meetings online – but paperwork printed.

## **Elaine Paton – Lead for Scottish Patient Safety**

There is a cross party steering group presently looking at safety in 9 areas in– Looking to find out carers perspective and needs from community pharmacies.

They will be looking at and monitoring people on Ibuprofen and naproxen as they can cause stomach problems - should we be using something else or do we really need them

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They are running a trial with RAH to look at discharge - if meds changed on discharge can hospital liaise with the pharmacy to get dossette changed (with patient consent) instead of just the GP.

How should we be engaging with carers.

## ***Comments by forum members***

Repeat prescription for husband when went to get medication wrong address on prescription – not sure how this happens – prescription delivered. Medication should be signed for when delivered.

Boots chemist making mistake – being told already had medication

Some people using pharmacy instead of GP and are finding this a good service.

Pharmacy in Houston – if you see the pharmacist and they think you require a doctors appointment they seem to be able to get you one very quickly

There is a need to promote the minor ailments service

Meds changed in hospital worked well Chemist & GP both knew. So does work.  
Once proven to work possibly spread out to others rather than just dossette boxes

Diane asked it would be possible for pharmacists to raise awareness of the carers centre

If you use the same pharmacy all the time they are able to pick up discrepancies in medication

For primary care e.g. Gp you need to register possibly looking at registration with pharmacy

Nobody tends to explain what different medication is for they are looking to see if something can be done at the point of discharge from hospital procedures where a pharmacist will explain.

The Pharmacist are looking for the best way/place to consult with people about their services the forum suggested the Forum itself, support groups, ROAR, and young carers.

Some members of the forum raised the issue that Incontinence products were being changed from Tenna to some other brand– last time they did this it was a very inferior product. The pharmacist assured the forum that the replacement will be as good or better quality.

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## **Report from Strategic Planning Group (SPG)**

This is an other meeting where the carers who attend feel as if they are just being spoke at rather than consulted with. David Leese calls meeting but then does turn up. They think that decisions are all taken before the meetings.

It has been stated that Carers issues to get talked about at a future meeting.

Many members of the forum including our reps on the SPG would like to know what the remit of group is as they are not sure about its role.

Carers are missing the contact, information and consultation that took place during the JPIIG meetings. They feel that everything is being fed down with no two way conversation. East Renfrewshire have kept their similar group.

SPG members do not feel making any decision. ( Sorry I seemed to miss most of this report)

The Community Planning Group has reported that a 3<sup>rd</sup> sector forum similar to the Public Partnership forum is being proposed. The Carers forum does not know anything about this.

## **'Community Care Cost'**

While community care may save the health board it has introduced additional cost to carers– with a need for additional respite.

The forum does recognise that this is s difficult time for the JIB and carers due to lack of resources.

## **Renfrewshire Carers Strategy**

Due to the postponement of the new carers act many LA area have put creating or updating there carers Strategy on the back burner. However Renfrewshire is looking at drawing up a draft strategy looking to consult on this in January 2017

Looking to have a Husting day for May local elections and also do a post-election day.

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Carer reported that they had initially been awarded Guardianships for 3 years. This has now been renewed and has been awarded for 10 years.

This did not cost anything

Had to sign off form to say they were not criminals.

## **Next meeting**

Social security minister coming along to next meeting on 10 November 2016

Points to be mentioned

Older carers not getting any Carers Allowance

Young carers need money as well – Teenager can work YC cannot.

Tuesday 6<sup>th</sup> December – podiatry possible speaker.

John Legg a non exec member of IJB came along to meet carers – asking for feed back about the board . Think we gave him plenty to think about.